

Because Go-Live is only the beginning . . . BEACON PARTNERS GO-LIVE SUCCESS

Your first 24 hours of Go-Live can make or break months of time, effort and costs. Those 24 hours lead into the first week to the first month to the entire future success of your new technology.

A successful Go-Live is critical to true Clinical Transformation, and Beacon Partners provides the structure, resources, expertise and in-the-trenches support to ensure your Go-Live success.

Beacon Partners' experienced consultants lead you from initial Go-Live strategy assessment through Command Center build and issue resolution, to your facility's moving forward independently with a maximized HIT. Our vendor expertise is enhanced by interpersonal skills that allow our consultants fluid transitions into your workforce. They then provide effective 24x7 elbow-to-elbow support - support vital to clinician and end-user adoption. No matter how well-staffed your organization may be, Go-Live is no time to cut corners.

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Beacon Partners can help.

- Develop cut-over planning and strategies
- Assist with migration build
- Communicate with your vendor
- Triage and resolve issues
- Incorporate lessons learned from other clients
- Educate clinicians and end users
- Ensure continuing compliance
- Provide Executive progress reports

The Beacon Partners consultant was versatile and worked well with our staff. (The consultant's) understanding of department operations and workflows was instrumental in training our staff and refining the MEDITECH system.

- John Brennan, IT Project Coordinator
St. Mary's General Hospital



Beacon Partners' Go-Live services include:

- Go-Live Planning Assessment
 - Review implementation Go-Live Plan
 - Assess Go-Live resource requirements against implementation rollout
 - Analyze application mix
 - Evaluate vendor resources
 - Assess Go-Live Change Management and Communication Plans
 - Determine Command Center requirements
- Go-Live Planning
 - Design and develop Command Center
 - Create and train Help Desk
 - Designate resources for floor support and runners
 - Develop Go-Live Change Management and Communication Plans
- Go-Live Support
 - 24x7 support resources
 - Implement and monitor Change Management and Communication Plans
 - Command Center and Help Desk staffing
 - Clinician floor/unit support
 - Live system configuration and workflow adjustments
- Post-Go-Live Transition, Planning and Process improvement
 - Identify training requirements
 - Assess workflow and process improvements based on Go-Live feedback
 - Develop system optimization plan

We're so confident of our ability to identify, implement and optimize technology solutions, we offer healthcare management consulting's only Satisfaction Guarantee.

- 2008 KLAS Category Leader in Staff Augmentation

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I was really impressed with Beacon Partners' attention to detail and documentation of the project. I knew exactly what I paid for, got what I paid for, and more.

- Joseph Hagos, Director, Information Technology
The Scarborough Hospital